# ROADMAP TO ALSUCCESS

Artificial intelligence (AI) is transforming the business landscape, and as a business leader, it's crucial to understand the countless ways AI can improve your business productivity and profitability.

# AI USE CASES IN BUSINESS

# **CUSTOMER SERVICE**

Al-powered chatbots provide real-time assistance 24/7 to customers.

### **SALES**

Al sales forecasting helps identify new opportunities and make informed decisions.

# **MARKETING**

Al can leverage customer data, anticipate customer behavior and improve the customer journey.

### HR/TALENT ACOUISITION

Al can streamline recruitment, identify top talent and encourage fairness and diversity.

### **FINANCE**

Al automates financial processes and tasks, such as invoicing, billing and fraud detection.

### **OPERATIONS**

Al automates routine operations, giving the workforce more time to focus on critical tasks.

### INVENTORY MANAGEMENT

Al can track multiple orders simultaneously and identify any inventory issues and delays in production and shipping.



# BEST PRACTICES FOR BUILDING AN AI STRATEGY

# Build a MULTI-ROLE team

Create a multi-role team that understands both the technical and business needs of every project.

# IDENTIFY

business priorities and opportunities Identify business

opportunities where Al can add value and choose areas with the highest potential returns as top priorities.

# Select and PRIORITIZE Al projects

Choose Al projects that add value and then commit to getting the best results out of them.

# Assign EXECUTIVE-LEVEL sponsors to drive AISUCCESS

Have an executive within a business function responsible for each corresponding Al initiative.

# **FOCUS**

on areas that could go wrong

Ensure that AI adoption doesn't compromise security, compliance, legalities or ethics.



# Plan ADEQUATE RESOURCES for Al projects

Take stock of the computing resources necessary for advanced Al initiatives.

# ALIGN AI with your business strategy

Ensure that the AI initiatives align with your organization's overall strategic goals.

# MANAGE DATA for Al success

Ensure you have sufficient authoritative data to train the Al model to consistently improve its efficiency.



# for effective Al implementation

Work with AI specialists while training existing employees who contribute institutional knowledge to the projects.



# **NEED HELP GETTING STARTED?**

Contact us today to learn how we can help you implement AI strategies to keep your business competitive.

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